

Date _____ Time _____

User Name _____

Organization _____ Title _____

Introduce interviewer & notetaker. Ask for permission to record.

Hi, _____. Thank you so much for making the time to participate in this user interview. The purpose of the interview is to learn more about how educators use NGE's site. Just to be clear, I am not an expert on the topic, and while I've done some research, there are things that I may have misunderstandings about. Please feel free to correct me at any point if it sounds like I have misunderstood something. Also, please feel free to stop me at any point if you'd like to take a break, or if you have a question about anything.

1. First, I understand that you are a **[grade/academic-level taught & title, ex: 5th grade Social Studies teacher]**. Is that right? Can you tell me a little bit about your role?
2. Do you ever use New Georgia Encyclopedia in the course of your work? How comfortable do you feel using it? How do you use it?
3. **If K-12 educator:** Are you familiar with the educator materials on NGE (Georgia Standards of Excellence, Teaching Aids, and Lesson Plans)? *(Have you reviewed this material before? Do you use any of these materials?)*
4. What other resources do you use in your classes? *(Websites, encyclopedias, books, etc.? What types of information or materials do you use this resources for? How do you use these resources for your class?)*
5. Do your students use New Georgia Encyclopedia in the course of their work in your class? *(How do they use it? Is it at your suggestion or direction? Do you see it used as a resource they come across on their own?)*
6. Are you aware of the tabs at the bottom of articles - Further reading, cite this article, more information from the web? How useful do you find them?
7. If you were to rate the usefulness of NGE as a resource for educators on a scale of 1-10, where a 1 means it has no real value, and 10 means it's a critical resource, how would you rate it? Can you tell me why you picked that rating?
8. Is there anything that you dislike about NGE? Are there any painpoints you run into while using NGE?

9. What is your favorite thing about the current NGE site?
10. Do you have any suggestions for improving NGE?
11. Is there anything I didn't ask you about that you'd like to share with me about how you use resources like NGE in your class?